

Tropical Storm Fay Brevard County Recovery Information

The below information is provided as a courtesy, to assist you and your family with your recovery efforts following Tropical Storm Fay. Please be aware, much of the information provided is generic. For up to date information on Disaster Recovery Centers, Shelter Locations and Distribution Centers please use the Brevard County Information line at 211.

Debris Collection – Brevard County will collect all debris created by Tropical Storm Fay. Residents should separate yard waste from construction debris and place in piles near the roadway for pickup. Be sure not to block drainage swales, sewers or fire hydrants. Brevard County cannot enter your personal property to collect or recover waste or debris,. You must remove it and place on the curb.

If you are unable to do so, Brevard County recommends hiring an licensed contractor to assist you.

If debris is tangle in power lines do not attempt to remove it yourself. Avoid the area and notify FPL immediately.

Handling Your Pets- After the storm, your pets may be anxious and afraid. Comfort them by speaking calmly. Take some time to play with them. Doing so can help you in your recovery, as well.

A scared animal may react by biting or scratching. Handle animals carefully and calmly. Pets can become upset and react in unusual ways, such as spraying urine, defecating on floors or scratching/biting furnishings. These are normal behaviors after a traumatic event. Use toys, a blanket or favorite human's unsoiled clothing to comfort pets.

Make sure pets are fed their usual diet and have plenty of fresh water. If you become concerned about your pet's behavior, seek advice from your veterinarian.

Large Animal Issues-Large animals such as horses, cattle and others, like smaller animals become scared during chaotic events. Do not attempt to approach, feed, or water a loose or strange animal.

If your animal has become lost, report it to authorities with a detailed description of the animal.

Avoid Standing Water: If you're working in a flooded area, avoid sewage, debris, and remains of animals. When working in flooded areas, wear protective equipment such as gloves and boots to avoid direct contact with contaminated water. Always use good hand washing practices during this time. It is especially important to wash your hands with soap or sanitizer before eating or drinking.

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Sewage

Flooding may cause wastewater to back up into homes. If sewage has backed up into your home, wear rubber boots and waterproof gloves during cleanup. Walls, floors, closets, shelves and their contents and any other flooded parts of your home should be thoroughly washed and disinfected. As a general rule, anything you can't wash, disinfect and air dry should be thrown away.

Boil Water Alerts-If a boil water alert is issued for your area, you should be aware of the following. If your public water supply has lost power or your private well has been flooded, then water you use for drinking, cooking, making ice, brushing teeth and bathing should be boiled vigorously for at least one minute. Pregnant women should use bottled water and should be used for preparing infant formula. If you cannot boil your water, you can disinfect it with eight (8) drops (1/8 teaspoon; about the size of a nickel) of unscented household bleach per gallon of water. Let it stand for 30 minutes. Water should have a slight bleach odor. Continue with these precautions until notified by authorities that their water is safe to drink.

Restarting your Air Conditioners-If your air conditioning unit was standing in flood water or submerged in water, in any way, it must be certified by a licensed mechanical contractor before it can be restarted.

For a list of licensed contractors you may call Brevard County at _____

Consumer Alerts and Fraud Protection- Unfortunately, following an event such as Tropical Storm Fay, there are those who seek to take advantage of consumers. To avoid being a victim of fraud, ensure any contractors you hire are licensed with the State of Florida. Contractor's licenses can be verified through the State Department of Consumer Affairs at myflorida.com.

If you think you have been a victim of fraud or price gouging you can call the Consumer Affairs hotline at _____.

Road Closures-If you are traveling through the Brevard County area, be aware of the following road closures:

Disaster Recovery Centers- A *Disaster Recovery Center (DRC)* is a "one stop shop, where you can register a claim for financial assistance and receive information about where to get recovery supplies and information. The closest DRC is located at _____.

You may also call FEMA to register a claim at _____.

A DRC is **NOT** a distribution center. You cannot get supplies at the DRC, but can get information about how and where to obtain those needed items.

Distribution Centers for ice, water, tarps, and other emergency supplies are located at: